



Contact: Whitney Wyatt-Kovar, (800) 583-8003 ext. 5894

## Mr. Rooter® Plumbing's Top 10 Recoveries of 2010

From recovering a \$40,000 ring accidentally flushed down the toilet to rescuing a 4-month-old kitten that fell behind a water heater, *Mr. Rooter* plumbers saved the day for numerous customers this past year.

But in 2010, *Mr. Rooter* plumbers added more than the typical jewelry and pets to their list of recoveries. They safely located and returned a ferret, tortoise and pet bobcat cage keys to their respectful owners.

“Our customers depend on us to go the extra mile to find their sentimental items,” said Mary Kennedy Thompson, president of Mr. Rooter Corporation. “We’ve seen tears of joy and squeals of relief when our *Mr. Rooter* plumbers give back the lost items or animals our customers thought they would never see again.”

Drum roll please...here are *Mr. Rooter* Plumbing's Top 10 Recoveries of 2010:

1. \$40,000 ring accidentally flushed down the toilet in Memphis, Tenn.
2. Kitten trapped in a wall in Mesa, Ariz.
3. Turtle in a hard-to-reach location under a house in Soquel, Calif.
4. Trapped 4-month-old kitten in Tallahassee, Fla.
5. Hours-old puppy at a humane society in Escondido, Calif.
6. Pet ferret lost in a drain pipe in Warren, Ohio.
7. Earring accidentally dropped down the bathroom sink drain in Waterford, Wis.
8. Ring accidentally dropped down the kitchen sink drain in Newberg, Ore.
9. Pet bobcat cage keys that ended up in a sewer line in Kennewick, Wash.
10. Bride's diamond earring at a shower in Cadillac, Mich.

If these weren't enough to smile about, *Mr. Rooter* Plumbing's last recovery in 2010 is. Two technicians at *Mr. Rooter* Plumbing of Mo-Kan recovered a man's dentures that accidentally ended up in the toilet on Dec. 31.

The bill for removing the toilet and flushing out the dentures with a garden hose was less expensive than ordering new ones. The dentist gave some excellent cleaning tips, so the dentures can be used again.

### About Mr. Rooter®:

Established in 1970, *Mr. Rooter* is an all-franchised, full-service plumbing and drain cleaning company with approximately 300 franchises worldwide. Recognized by Entrepreneur magazine among its “Franchise 500” and Franchise Times Top 200, *Mr. Rooter* franchisees provide services to both residential and commercial customers. *Mr. Rooter* began franchising in 1974 and is a subsidiary of The Dwyer Group, Inc. For more information or to find the location nearest you, please visit our Web site at [www.mrrooter.com](http://www.mrrooter.com).

###